Coverage for: Family | Plan Type: PPO

■ UnitedHealthcare Surest Plan C5000 RX_ALT_1

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <u>Join.Surest.com</u> or by calling Surest Member Services at 1-866-683-6440. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary</u> or call 1-866-487-2365 to request

Important Questions	Answers	Why This Matters
What is the overall deductible?	\$0	See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.
Are there services covered before you meet your <u>deductible</u> ?	Yes. This <u>plan</u> does not have a <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copay</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-carebenefits/</u> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For <u>network providers</u> : \$5,000 Individual / \$10,000 Family For <u>out-of-network providers</u> : \$10,000 Individual / \$20,000 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance billing charges, health care this plan doesn't cover and penalties for failure to obtain preauthorization for services.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>Join.Surest.com</u> , or call 1-866-683-6440 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider for</u> the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider before you get services</u>.</u>
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

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All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common Medical	Services You May	What You Will Pay		Limitations, Exceptions, & Other Important	
Event	Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
If you visit a health care provider's	Primary care visit to treat an injury or illness	\$20 - \$105 <u>copay</u> / visit	\$215 <u>copay</u> / visit	Certain procedures performed in the office may have a higher office visit <u>copay</u> . <u>Copays</u> are listed as a range.	
office or clinic	Specialist visit	\$20 - \$105 <u>copay</u> / visit	\$215 <u>copay</u> / visit	Providers are assigned copays within the range based on treatment outcomes and cost information that identifies network providers that provide cost-efficient care. Office Visit cost share applies to any other Telehealth service based on provider type. If you receive services in addition to office visit, additional copays may apply.	
	Preventive care/ screening/ immunization	No Charge	\$160 <u>copay</u> / visit	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for.	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	Routine <u>diagnostic test</u> : No Charge Non-routine <u>diagnostic</u> <u>test</u> : \$20 - \$1,050 <u>copay</u> / visit	Routine <u>diagnostic test</u> : No Charge Non-routine <u>diagnostic</u> <u>test</u> : Up to \$2,400 <u>copay</u> / visit	Copays are listed as a range. Providers are assigned copays within the range based on treatment outcomes and cost information that identifies network providers that provide cost-efficient care. Preauthorization required for certain services for out-of-	
	Imaging (CT/PET scans, MRIs)	\$125 - \$850 <u>copay</u> / visit	Up to \$1,650 <u>copay</u> / visit	network or there is no coverage.	

Common Medical	Services You May	What You Will Pay		Limitations, Exceptions, & Other Important
Event	Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
If you need drugs to treat your illness or condition	Tier 1 (Generic drugs)	30-Day Supply \$10 copay	Not Covered	
More information		90-Day Supply \$25 <u>copay</u>		Certain Tier 1 drugs are available with \$0 copays, including prescribed generic contraceptives and tobacco
about <u>prescription</u> <u>drug coverage</u> is available at <u>Optumrx.com</u>	Tier 2 (Preferred brand drugs)	30-Day Supply \$35 <u>copay</u> 90-Day Supply \$87.50 <u>copay</u>	Not Covered	cessation medications. To learn more about drug tiers and about copays for specific drugs, visit Optumrx.com.
	Tier 3 (Non-preferred brand drugs)	30-Day Supply \$70 copay 90-Day Supply \$175 copay	Not Covered	<u>Preauthorization</u> is required for certain drugs or may result in a higher cost.
	Specialty drugs	30-Day Supply Tier 1: \$10 copay Tier 2: \$100 copay Tier 3: \$200 copay	Not Covered	Specialty drugs are not covered at a 90-day supply. Preauthorization is required for certain specialty drugs or may result in a higher cost.

Common Medical	Services You May	What You Will Pay		Limitations, Exceptions, & Other Important
Event	Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$35 - \$3000 <u>copay</u> / visit	Up to \$9000 copay / visit	<u>Copays</u> are listed as a range. <u>Providers</u> are assigned <u>copays</u> within the range based on treatment outcomes and cost information that identifies <u>network providers</u>
	Physician/surgeon fees	No Charge	No Charge	that provide cost-efficient care. <u>Preauthorization</u> required for certain services for <u>out-of-network</u> or there is no coverage.
If you need immediate medical attention	Emergency room care	\$600 <u>copay</u> / visit	\$600 <u>copay</u> / visit	<u>Copay</u> is waived if admitted within 24 hours. Out-of- network <u>emergency room care</u> visit <u>copay</u> applies to the in-network <u>out-of-pocket limit</u> .
	Emergency medical transportation	\$350 copay / transport	\$350 copay / transport	Out-of-network <u>emergency medical transportation</u> <u>copay</u> applies to the in-network <u>out-of-pocket limit</u> .
	<u>Urgent care</u>	\$60 <u>copay</u> / visit	\$180 <u>copay</u> / visit	None
If you have a hospital stay	Facility fee (e.g., hospital room)	\$200 - \$3,000 <u>copay</u> / stay	Up to \$9,000 <u>copay</u> / stay	<u>Copays</u> are listed as a range. <u>Providers</u> are assigned <u>copays</u> within the range based on treatment outcomes
	Physician/surgeon fees	No Charge	No Charge	and cost information that identifies <u>network providers</u> that provide cost-efficient care. <u>Preauthorization</u> required for certain services for <u>out-of-network</u> or there is no coverage.

Common Medical	Services You May	What You Will Pay		Limitations, Exceptions, & Other Important
Event	Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
If you need mental health, behavioral health, or substance abuse	Outpatient services	Home/Office: \$20 copay / visit Outpatient Facility: \$130 copay / visit	Home/Office: \$160 copay / visit Outpatient Facility: \$390 copay / visit	Certain procedures/services in the outpatient setting may have a lower <u>copay</u> . <u>Preauthorization</u> required for certain services for <u>out-of-network</u> or there is no coverage.
services	Inpatient services	\$2,000 <u>copay</u> / stay	\$6,000 <u>copay</u> / stay	Certain procedures/services in the inpatient setting may have a lower <u>copay</u> . <u>Preauthorization</u> required for certain services for <u>out-of-network</u> or there is no coverage.
If you are pregnant	Office visits	No Charge	\$160 <u>copay</u> / visit	Cost sharing does not apply to preventive services with network providers. Depending on the type of service, a copay may apply.
	Childbirth/delivery professional services	No Charge	No Charge	One <u>copay</u> for all covered services related to childbirth/delivery, including the newborn, unless
	Childbirth/delivery facility services	\$900 - \$2,000 <u>copay</u> / stay	\$6,000 <u>copay</u> / stay	discharged after mother. Copays are listed as a range. Providers are assigned copays within the range based on treatment outcomes and cost information that identifies network providers that provide cost-efficient care. Preauthorization required for out-of-network inpatient stays beyond 48 hours following a normal vaginal delivery or 96 hours following a cesarean section delivery or there is no coverage.

Common Medical	Services You May	What You Will Pay		Limitations, Exceptions, & Other Important
Event	Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
If you need help recovering or have other special health	Home health care	\$60 <u>copay</u> / visit	\$180 <u>copay</u> / visit	Limited to 120 visits per person per <u>plan</u> year. <u>Preauthorization</u> required for certain services for <u>out-of-network</u> or there is no coverage.
needs	Rehabilitation services	\$10 - \$130 <u>copay</u> / visit	Up to \$240 copay / visit	Limits per person per <u>plan</u> year:
	Habilitation services	\$10 - \$130 <u>copay</u> / visit	Up to \$240 <u>copay</u> / visit	Occupational, physical and speech therapy: 60 visits each. Visits limits for physical, occupational and speech therapy do not apply for the treatment of mental illness or substance-related & addictive disorders, including autism. Limits are a combination of network providers and outof-network providers per person per plan year. Copays are listed as a range. Providers are assigned copays within the range based on treatment outcomes and cost information that identifies network providers that provide cost-efficient care.
	Skilled nursing care	\$1,500 <u>copay</u> / stay	\$4,500 <u>copay</u> / stay	Limited to 120 days per person per <u>plan</u> year. <u>Preauthorization</u> required for certain services for <u>out-of-network</u> or there is no coverage.
	Durable medical equipment	\$0 - \$1,000 copay / equipment based on DME tier	Up to \$2,000 copay / equipment based on DME tier	For <u>durable medical equipment (DME)</u> tiers and limitations, visit <u>Join.Surest.com</u> . <u>Preauthorization</u> required for certain DME for <u>out-of-network</u> or there is no coverage.
	Hospice services	Home: \$60 <u>copay</u> / visit Inpatient: \$2,000 <u>copay</u> / stay	Home: \$180 <u>copay</u> / visit Inpatient: \$6,000 <u>copay</u> / stay	Preauthorization required for out-of-network before admission for an Inpatient Stay in a hospice facility or there is no coverage.
If your child needs	Children's eye exam	No Charge	\$215 <u>copay</u> / visit	Limited to 1 exam every year.
dental or eye care	Children's glasses	Not Covered	Not Covered	No coverage for Children's glasses.
	Children's dental check-up	Not Covered	Not Covered	No coverage for Children's dental check-up.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)		
Bariatric surgery	 Infertility treatment 	Private-duty nursing
Cosmetic surgery	 Long-term care 	 Routine foot care (except as covered for certain
Dental care	 Non-emergency care when traveling outside the 	conditions)
	U.S.	Weight loss programs

Other Covered Services (Limitations m	ay apply to these services.	This isn't a complete list. Plea	ase see vour plan document.)
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Acupuncture - 60 visits per <u>plan</u> year	• Hearing aids - \$3,000 per hearing aid per every 36 • Routine eye care (Adult) - 1 exam per plan year
Chiropractic care - 60 visits per <u>plan</u> year	months

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the Department of Labor's Employee Benefit Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. You may also contact Surest Member Services at 1-866-683-6440. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Surest Member Services at 1-866-683-6440; or <u>www.dol.gov/ebsa/healthreform</u> or the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or the Georgia Office of Insurance & Safety Fire Commissioner at 404-656-2070 or <u>www.oci.ga.gov</u>.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes.

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>. **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-683-6440.

Traditional Chinese (中文): 如果需要中文的幫助, 請撥打這個號碼 1-866-683-6440.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-866-683-6440.

Pennsylvania Dutch (Deitsch): Fer Hilf griege in Deitsch, ruf 1-866-683-6440 uff.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-683-6440.

Samoan (Gagana Samoa): Mo se fesoasoani i le Gagana Samoa, vala'au mai i le numera telefoni 1-866-683-6440.

Carolinian (Kapasal Falawasch): ngere aukke ghut alillis reel kapasal Falawasch au fafaingi tilifon ye 1-866-683-6440.

Chamorro (Chamoru): Para un ma ayuda gi finu Chamoru, a'gang 1-866-683-6440.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-<u>network</u> pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist copayment	\$20 - \$105
■ Hospital (facility) copayment	\$200 - \$3,000

Other coinsurance

This EXAMPLE event includes services like:

Specialist office visits (pre-natal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700
In this example, Peg would pay:	
Cost Sharing	
<u>Deductibles</u>	\$0
<u>Copayments</u>	\$900
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$60
The total Peg would pay is	\$960

Managing Joe's Type 2 Diabetes (a year of routine in-<u>network</u> care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist copayment	\$20 - \$105
■ Hospital (facility) copayment	\$200 - \$3,000

Other coinsurance

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

Diagnostic tests (blood work)

Prescription drugs

\$0

Durable medical equipment (glucose meter)

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$0
Specialist copayment	\$20 - \$105
Hospital (facility) copayment	\$200 - \$3,000
Other coinsurance	\$0

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$5,600	Total Example Cost	\$2,800	
In this example, Joe would pay:		In this example, Mia would pay:		
Cost Sharing		Cost Sharing		
<u>Deductibles</u>	\$0	<u>Deductibles</u>	\$0	
Copayments	\$500	Copayments	\$1100	
Coinsurance	\$0	Coinsurance	\$0	
What isn't covered		What isn't covered		
Limits or exclusions	\$0	Limits or exclusions	\$0	
The total Joe would pay is	\$500	The total Mia would pay is	\$1100	

\$0